Step by Step Procedure for Accessing SBI (Mauritius) Ltd Online Banking Services.

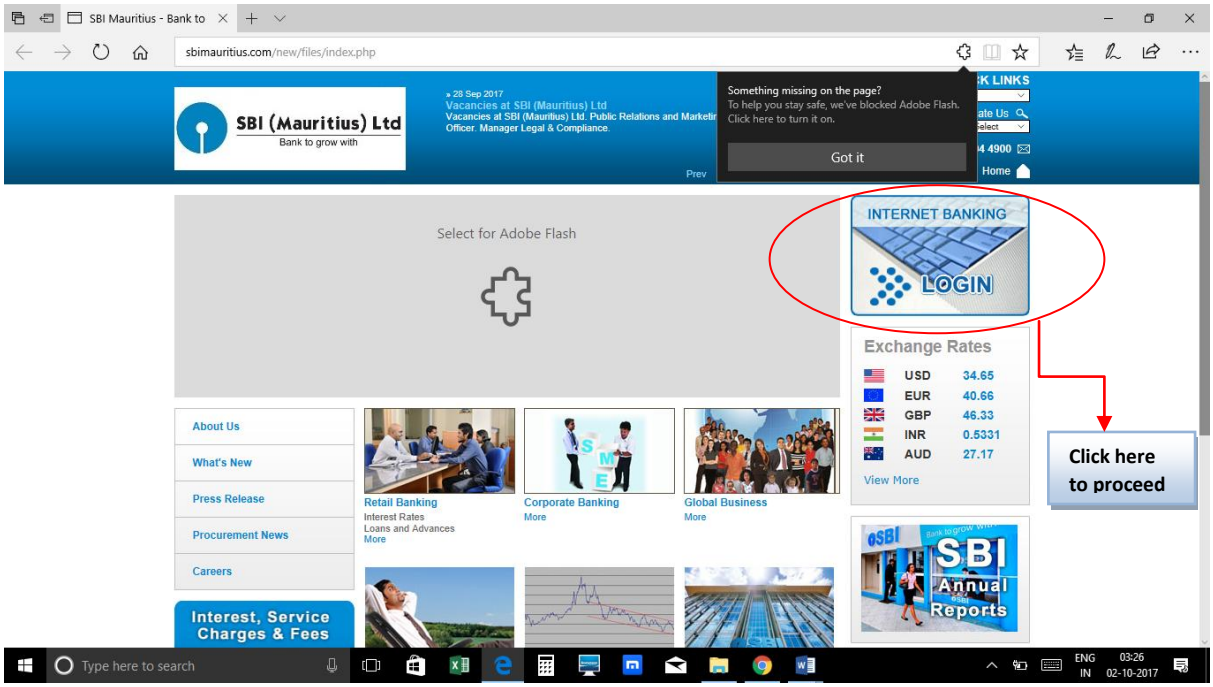
SBI (Mauritius) Ltd can be accessed in a secure manner by a user by clicking following two links on the Internet Browser.

[a] www.sbimauritius.com.

[b] www.onlinesbiglobal.com.

Method A: Accessing through www.sbimauritius.com

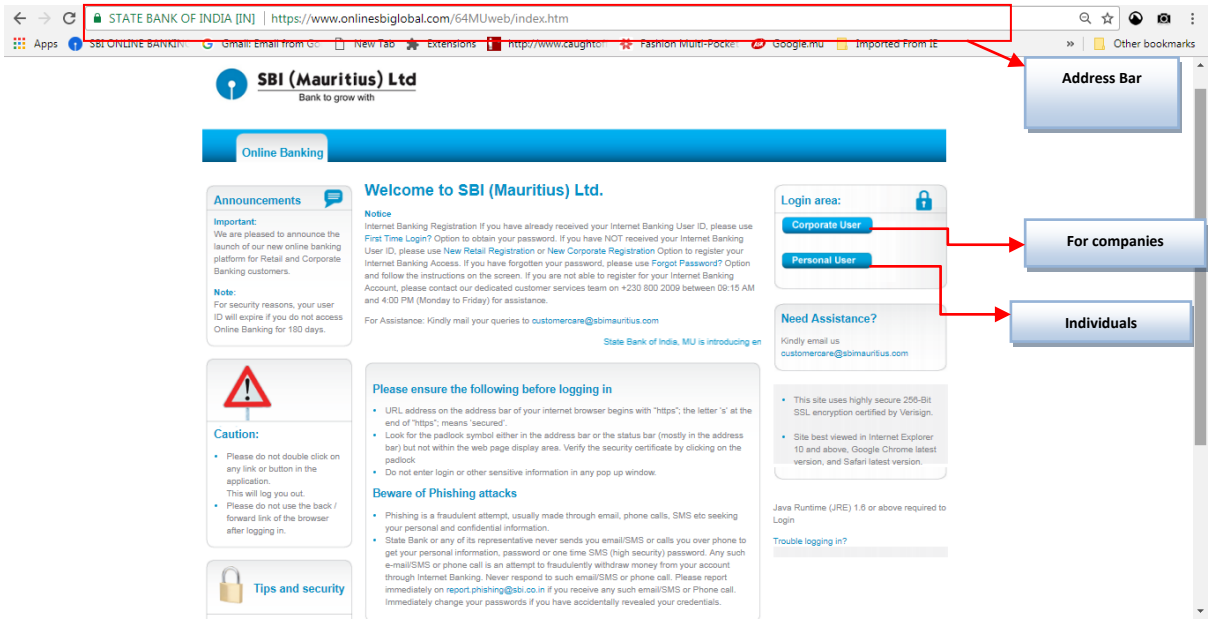
Step 1: Clicking through the linkwww.sbimauritius.com, the user will be reaching the following web page. The user can click the 'INTERNET BANKING LOGIN' Icon on the right hand side of user's page.

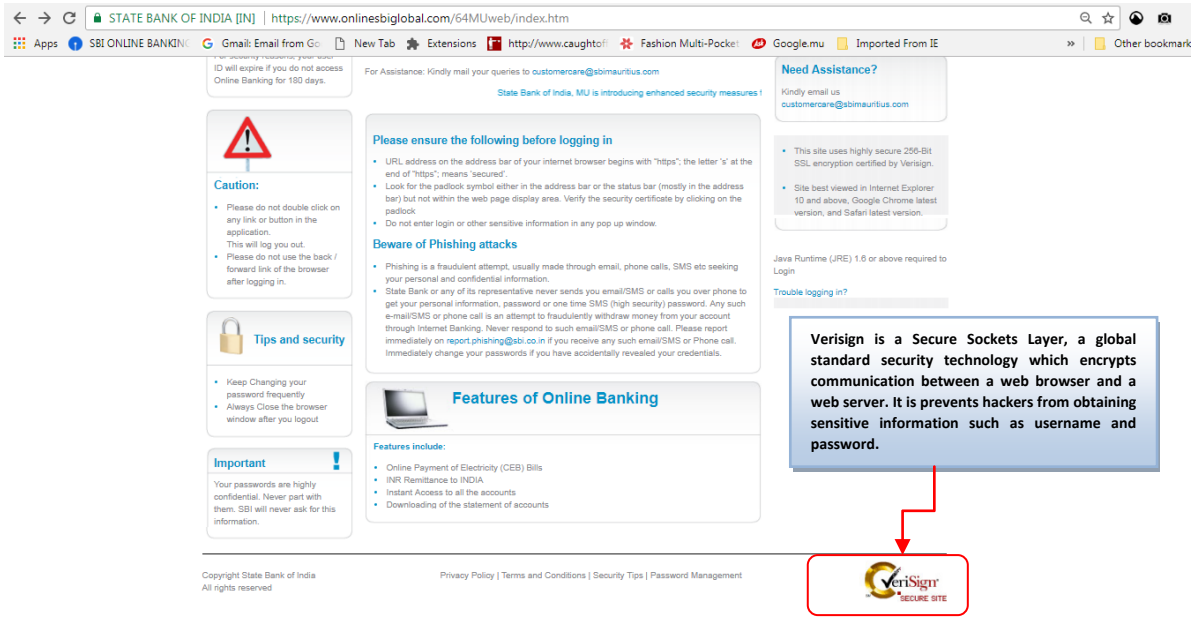


Step 2.

The user will be directed to the following page, which provides general information on Internet Banking.

Since, Retail Internet Banking is for Personal Users, the user can click the 'Personal user' link on the right hand side of the page. The user will be taken to the next page, and the user can proceed further as given in Step 5 of this document.



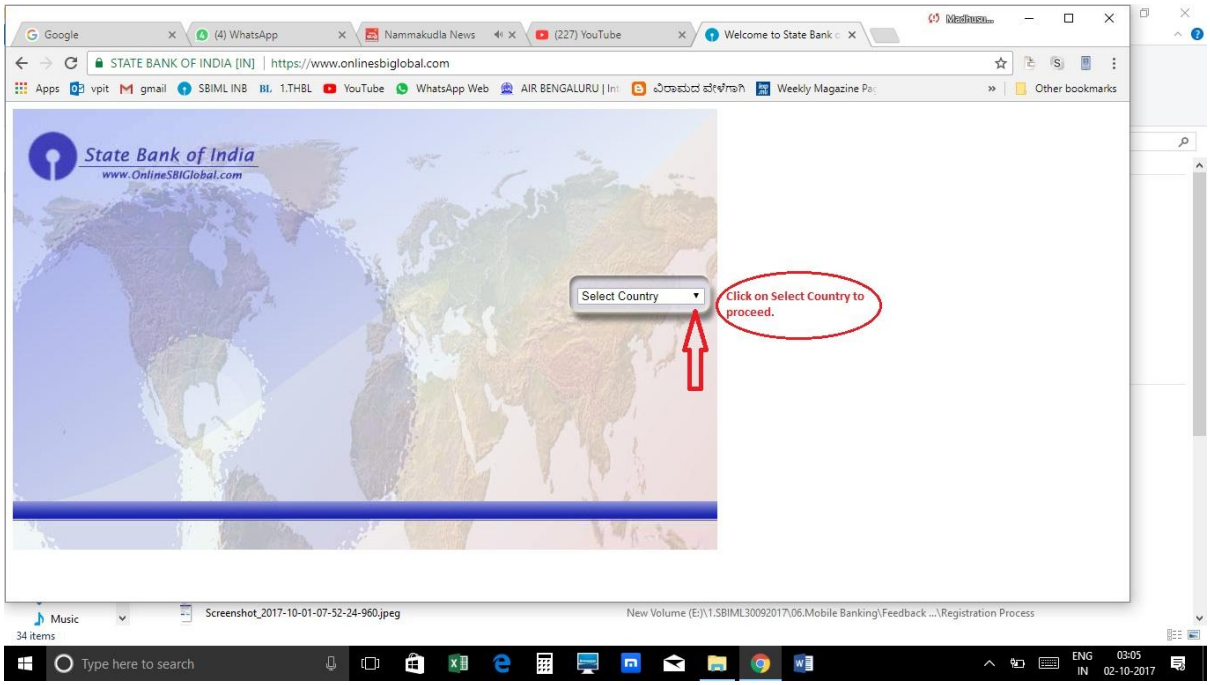


Look for the following security indicators>

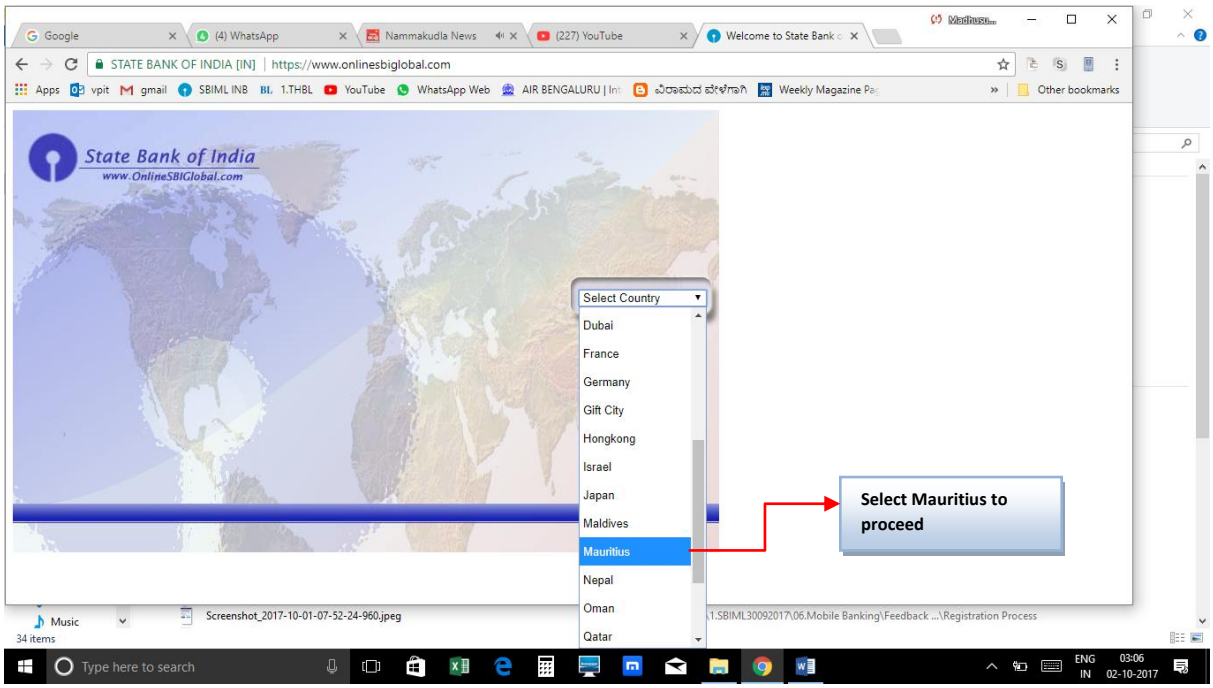
- Ensure that you are on the secure SBI (Mauritius) Ltd Internet banking website by checking that the URL Begins with “https” rather than “http”.
- Check whether the following icon  (in the form of a closed padlock) appears in the bottom right of the webpage. Look for the padlock symbol either in the address bar or the status bar (mostly in the address bar) but not within the web page display area. Verify the security certificate by clicking on the padlock
- Do not enter login or other sensitive information in any pop up window.

Method B: You can also reach the above steps, by clicking www.onlinesbiglobal.com.

➢ Clicking through, www.onlinesbiglobal.com, the user will reach the following website.

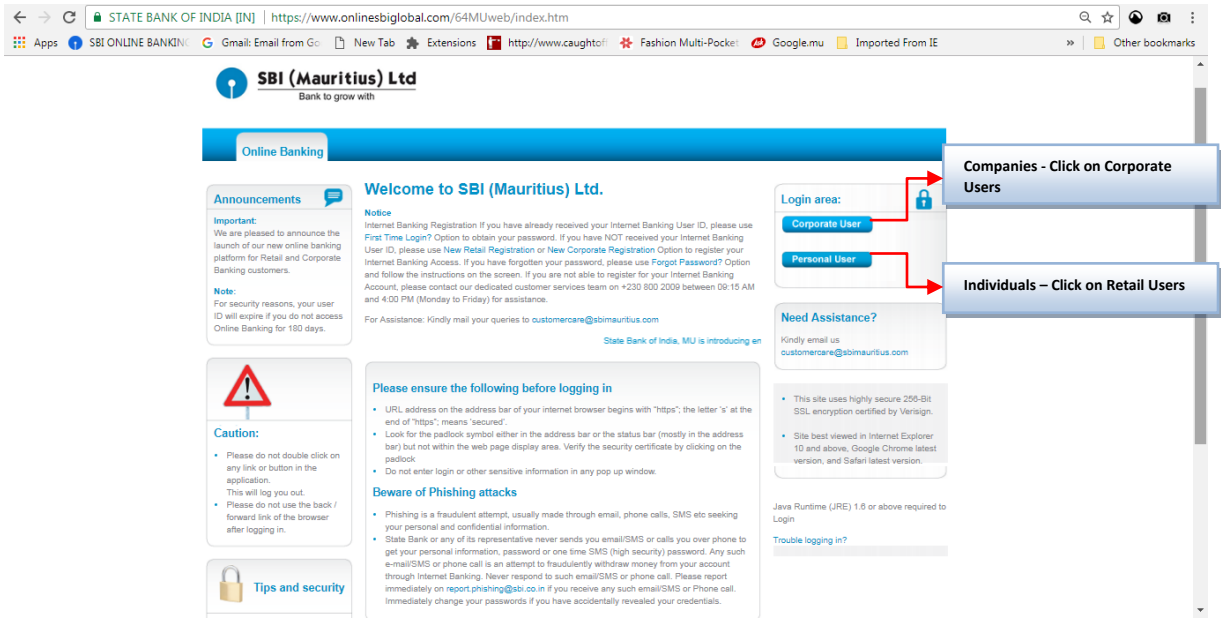


Step 3: When the user clicks the ‘Select Country’ Link on the right hand side, a list of countries will pop up from among the drop down Menu. The user can select and click “Mauritius’ as the country to reach SBI (Mauritius) Ltd online banking services site.

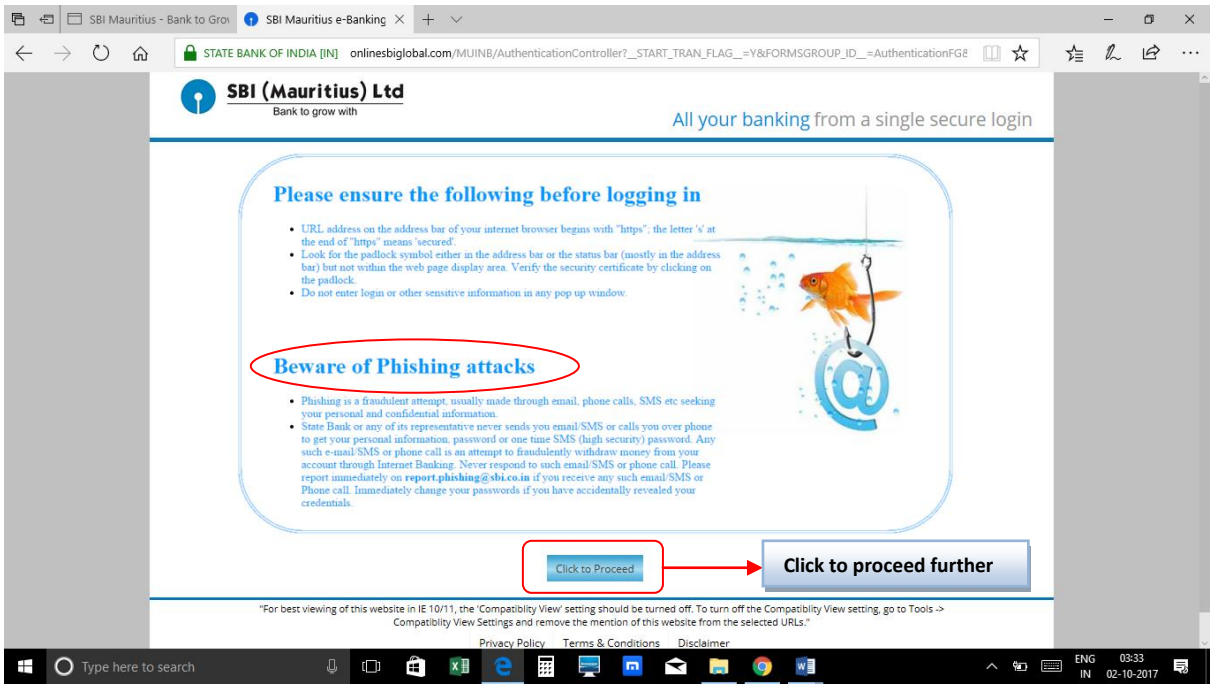


Step 4: After the user has clicked 'Mauritius' country among the drop down menu, the user will be directed to this page.

Since, Retail Internet Banking is for Personal Users, the user can click the 'Personal user' link on the right hand side of the page. The user will be taken to the next page, and the user can proceed further as given in Step 5 of this document.



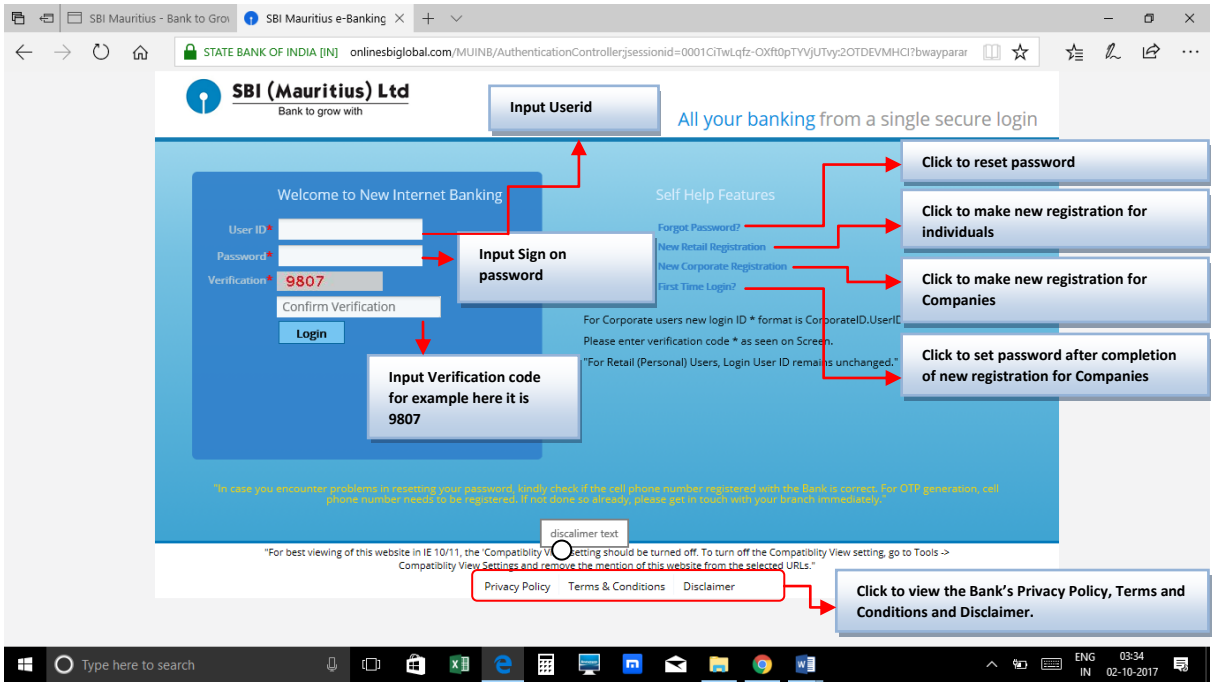
Step 5: After clicking the "Personal Users' Menu, the page will be redirected as illustrated below.



The page explain general security features, including Phishing attacks, and how to report any attacks. The user can proceed further by clicking the 'Click to Proceed' Menu at the bottom of the screen.

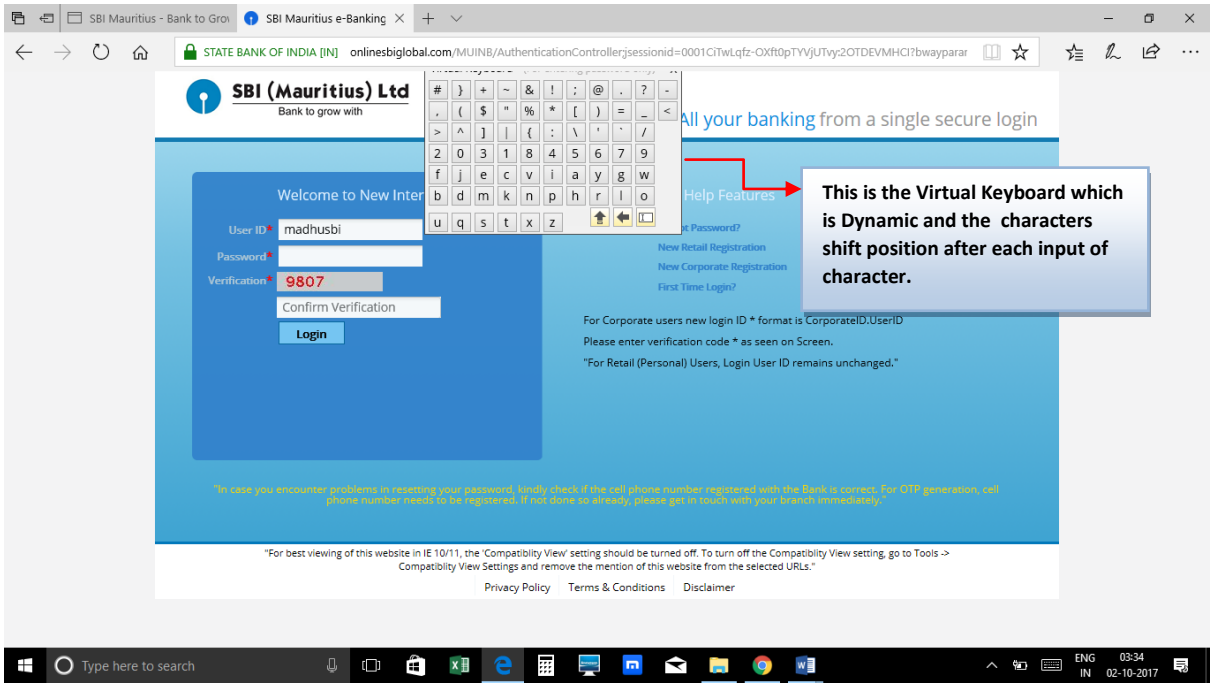
Step 6:

This is the standard login Page of Internet Banking Page. The user has to use 'user id' menu, followed by 'Sign on Password', and thereafter 'Verification Code' to login to Internet Banking Page. The various Menus available are briefly described below.

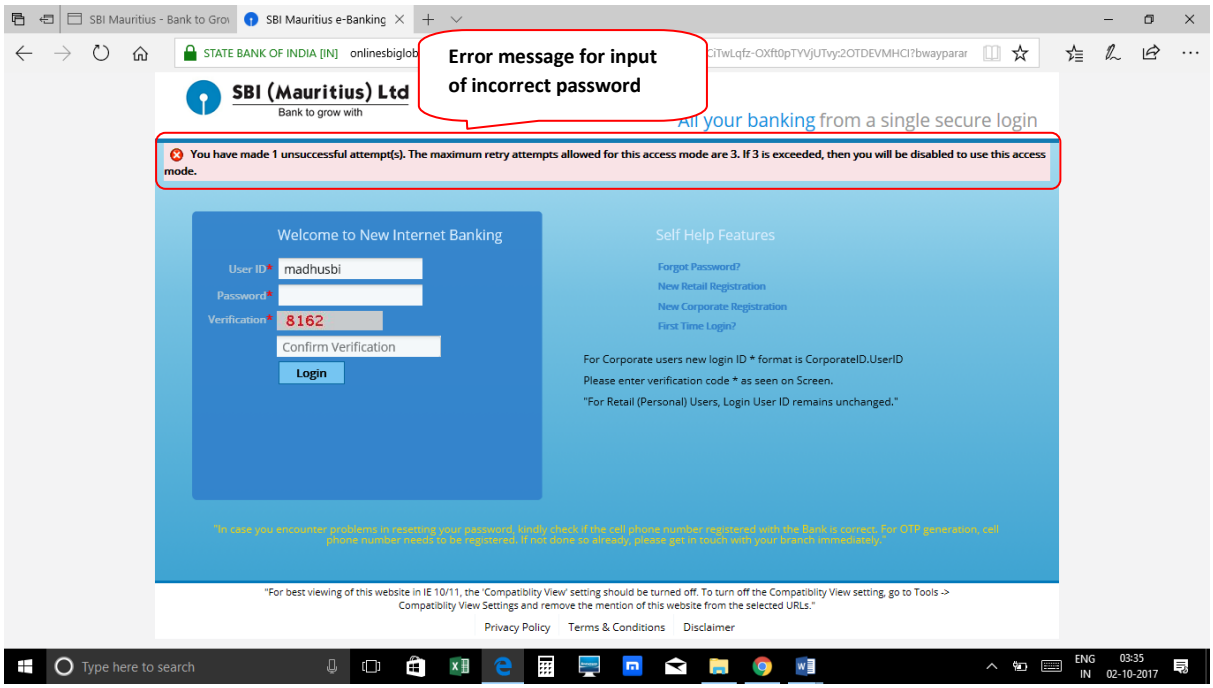


Step 7:

The user can Input ‘Sign on Password’ using the normal key pad, or by using the Virtual Key Board.

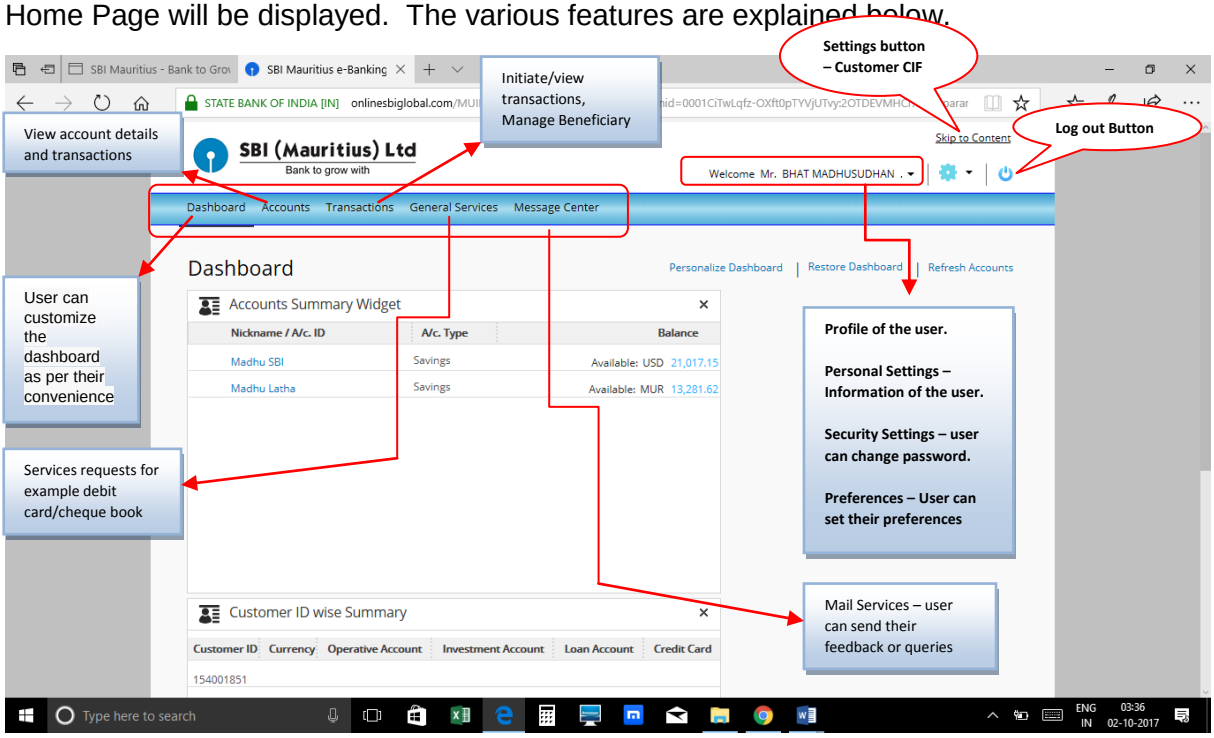


In case the user inputs wrong ‘Sign on’ code Password, then the following message will pop up.



Step 8:

After inputting the correct 'User id' and 'Sign on' password, the following Internet Banking Home Page will be displayed. The various features are explained below.



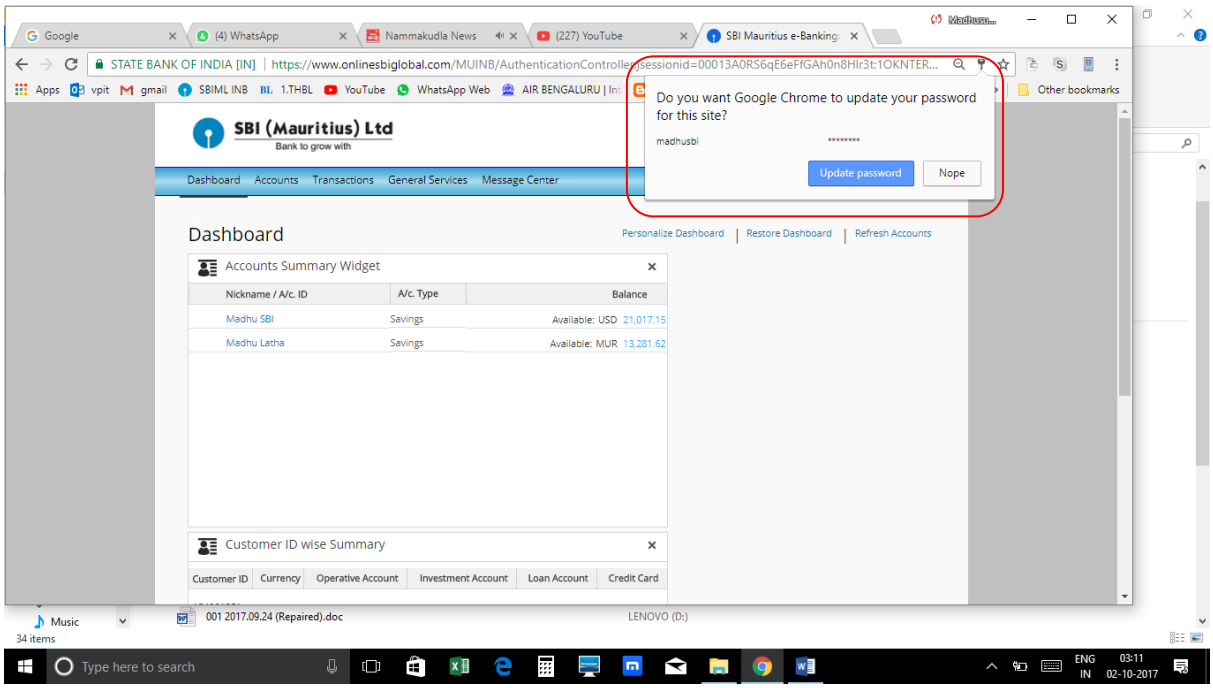
Note1: When the user successfully accesses Internet Banking page, the user will also receive a SMS message on the Registered Mobile number informing that 'You are logged into Internet Banking'. Similarly, in case there is a unsuccessful attempt,

the user will receive an alert message that ‘There is a failed login attempt in your Internet Banking. If not attempted by you, it is advised to change the password’

These are only Security Alert messages. In case the customer has not attempted to access Internet Banking Account, but still receives the above alert, then it could be a possible attempt of unauthorized user accessing the Account. Hence, the customer is immediately requested to Call on 230-2108809 or 8002009 (Toll Free number) or send email to it@sbimauritius.com or report.phishing@sbi.co.in

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Note 2: When the user accesses the site through ‘Google Chrome’ browser, the user may also get a message like below, asking whether ‘Google Chrome to update your password on this site.’ It is better to say ‘Nope’. It is always recommended to access your Internet Banking services using ‘Sign on’ Password. Otherwise, the user will be compromising on your Security of the system.



Some tips:

For best viewing of the website in Internet Explore 10/11, the compatibility View setting should be turned off. To Turn off the compatibility, go to Tools> Compatibility, View Settings, and remove the mention of this website from the selected URLs.